



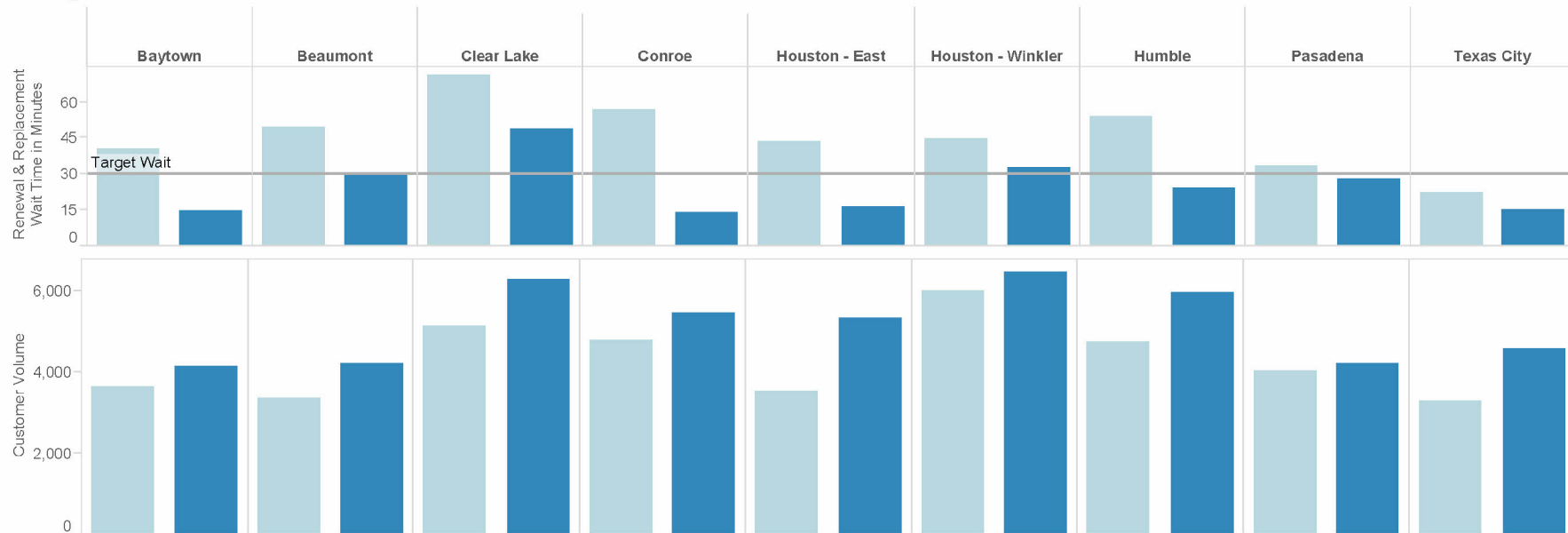
Driver License Regional Monthly Review

Region 2B: East Houston

December 2013

Year
 2012 2013

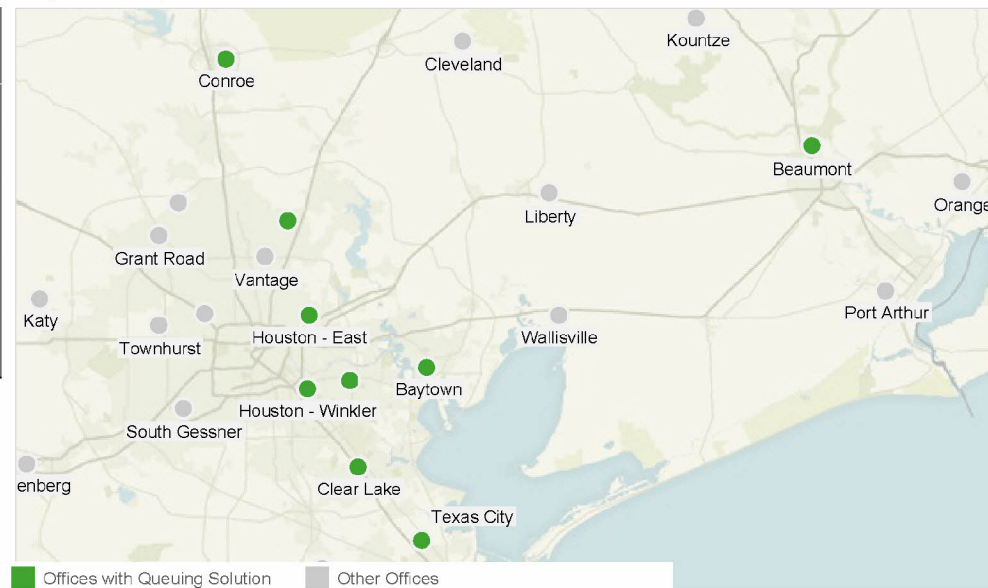
Average Waits and Customer Volume



Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Baytown	2,158	582	1,404	14	19	17
Beaumont	2,290	502	1,398	30	36	30
Clear Lake	3,489	1,547	1,222	49	61	23
Conroe	2,753	931	1,769	14	20	12
Houston - East	2,375	1,273	1,651	16	23	27
Houston - Winkler	2,720	1,328	2,399	33	38	32
Humble	2,791	1,290	1,869	24	48	29
Pasadena	1,960	898	1,334	28	29	24
Texas City	2,338	1,014	1,195	15	21	24

Regional Map



2:13-cv-193
 09/02/2014

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